



The Test, Link, Call Project (TLC)

Helping people with Hepatitis C access care!

By providing cell phones and setting up appointments, we are bridging gaps in care.

Join us!

TLC is a project run by the BCCDC, BCMHSUS, BC Hepatitis Network, and Unlocking the Gates (UTG) Services Society.

Enroll your clients

It's easy! Follow these steps:

Check your client is eligible

1

Your client must:

- Be diagnosed with Hep C or believe they have Hep C
- Want to access treatment or want to get tested
- Not own a cellphone

Walk your client through our consent form

2

Emphasize that their participation is:

- Confidential
- Voluntary

Offer to read the Consent Form for them. **Your client must sign the Consent Form to be enrolled.**

Track your client's information in the spreadsheet provided

3

Enter your client's answers in every column.

If they provide an alternative name, that's OK as long as the rest of the information is accurate.

Send the signed consent form and tracking information to BCCDC

4

Scan and email to stbbi_pathways@bccdc.ca

Once received, we will enroll your client and send the phone.

Set up the cellphone with your client

5

Sit with your client and orient them to:

- *The Address Book*: Hep C Peer Support Toll Free Line, UTG Office, Hep C treatment provider, pharmacy.
 - Add your organization's number.
- *The Lifeguard App*: an accidental drug overdose prevention tool.

Explain that they have unlimited calling/texting Canada-wide for 6 months.

Connect with a care provider

6

Call a care provider (in Address Book) and set up an appointment for your client.

Follow up with your client

7

Keep checking in with your client about their Hep C care.

Should your client wish to be connected with a Peer Health Mentor, contact **Unlocking the Gates Services Society**

1-604-518-3261

1-778-938-2584